

Hermes Agent on Android — Service & Rate Schedule

Entity: Xianyu Cai (Sole Proprietorship / Hermes Agent on Android) | Effective Date: 2026

1. Subscription Plans Overview

Plan Tier	Target Users	Base Pricing	Included Core Features	Customization & Support
Individual Standard	Individual Power Users	14-Day Free Trial then .00 / month	Full Android Agent features, local workflow automation, community support.	Standard self-serve documentation.
Individual Custom & Tech Support	Individuals with Specific Needs	Custom Quote (Based on Requirements)	All Standard features + customized workflow scripts & tailored Android configuration.	1-on-1 Dedicated Technical Assistance & Remote Onboarding.
Enterprise Custom	Businesses & Organizations	Custom Quote (Contract-based)	Private/On-Premise Deployment, Custom Android Agent Integrations, Security Audits.	Priority 24/7 Support, SLA Guarantees, Custom Feature Roadmap.

2. Service Scope & Custom Option Details

Service Component	Individual Standard	Individual Custom Add-On	Enterprise Custom
App License	Per-user subscription (/mo)	Per-user subscription + Service Fee	Enterprise Fleet Licensing
Custom Workflow Setup	Self-configured	Tailored by developer based on specs	Full enterprise process engineering
Technical Support Level	Email & Community Forum	Direct 1-on-1 Support & Troubleshooting	Dedicated Account Engineer & SLA
Deployment Assistance	Standard APK / App Install	Guided Installation & Setup Assistance	MDM / Enterprise Private Distribution

3. Billing & Payment Terms

Category	Terms
Standard Subscriptions	Billed monthly via official payment portal after 14-day trial. Cancel anytime.
Custom Services (Individual/Enterprise)	Quoted individually based on functional requirements, complexity, and support duration. Signed invoice/statement of work required.

For custom quote inquiries or dedicated technical support requests, please contact: support@chmake.com

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